Sound familiar?

When I was completing my MLIS, the most common thing people said to me was:

“I didn’t know you needed a masters degree to be a librarian!”

Now that I work in a hospital library, the most common thing people say to me is:

“I didn’t know there are libraries in hospitals!”
Agenda

- The Hospital Setting
- Services
- Resources
- Benefits, Challenges & Essential Skills

The Hospital Setting

- The terms and lingo
  - Embedded/Clinical Librarianship
  - Evidence-Based Practice
  - Justification
  - The Team vs Solo Experience
Embedded Librarianship

Embedded librarianship seeks to:

- integrate librarians into user environments;
- support services of their users;
- maintain a user-centric approach to library services

(Kesselman & Watstein, 2009)

Clinical Librarianship

Clinical librarianship seeks to:

- integrate librarians into healthcare teams;
- support decision making of healthcare providers;
- provide information to healthcare providers; and
- promote evidence-based care/practice

(Winning & Beverley, 2003)
Evidence-Based Practice

Evidence-Based Practice seeks to integrate:
- clinical expertise/expert opinion
- external scientific evidence
- client/patient/caregiver perspectives
  (Sackett D et al., 2000)

Achieving Integration:

Senior management & sponsorship
- Professional Practice & Chief Nursing Executive – seen as part of team
- Library manager is accessible and resourceful

Information at the point of need (time and space)
- Library space in the hospital
- Online request forms
- Evidence attached to chart (electronic health records)
- Information pushing

Meetings & events
- Invited to Continuous Quality Improvement (CQI) meetings
- Invited to Professional Practice at its Best conference
- Attending grand rounds with pre-prepared lit searches
- Searching on-the-fly during meetings/research days
- Invited to evidence-based initiatives
Justification

- **Governing Bodies**
  - Policies that directly or indirectly support us:
    - Education Affiliation Agreement(s) with Western.
    - Liaison Committee on Medical Education
    - Accreditation Canada – CHLA is doing more to advocate for specific “library related terminology”

- **Corporate Administration and Stakeholders**
  - Strong manager to advocate for the program
  - Step up in crisis – eg. Daily fatality and case counts for H1N1
  - Speak to the needs of the corporate trajectory
  - Annual Briefing provided to administration
  - Participation in “The Value Study”

- **Brass Tacks in client interactions**
  - Only one chance for a first impression
  - Relationship management
  - Turn around time and maintaining relevance
  - Demonstrating value of different education, not inferior – unique, beneficial skill set

Solo vs Team Experience

- **London Health Sciences Centre Team**
  - 1 Manager
  - 7 Clinical Librarians
  - 2 Technicians

- **3 Library Sites**
  - Victoria Hospital (including Children’s Hospital)
  - University Hospital
  - London Regional Cancer Program
Solo Librarianship in Hospitals

- Responsible for management, professional services and technical services
- May have to split time between multiple smaller hospital sites
- Chose your battles –
  - May provide limited professional services such as literature searches
  - Use instruction to enable client self-sufficiency
  - Ensure clients have access to resources themselves
Services

- Literature Searching
- Systematic Reviews
- Complex Reference
- Instruction
- Publication Support
- Current Awareness
- Article/Book Requests

文学文献检索

- 可以通过亲自、电子邮件、电话或在线方式请求
- 798次在2012年的搜索
- 复杂性范围和执行时间
- 通常在2个或更多数据库中为任何给定主题进行搜索
- 根据紧迫性和目的调整响应时间

时间花费进行搜索

- 图表显示了2012年12月到2月的搜索时间分布
Literature Searching

Who is Requesting?

Currently considered one of the best sources of evidence in medical literature
Perfect place for librarians to integrate
Synthesis (narrative or statistical)
Must find ALL studies on topic
Time and skill intensive
Authorship?

What does the search support?

Systematic Reviews

- Currently considered one of the best sources of evidence in medical literature
- Perfect place for librarians to integrate
- Synthesis (narrative or statistical)
- Must find ALL studies on topic
- Time and skill intensive
- Authorship?
Complex Reference

- Asked in person and through online request form
  - How many studies on ICU interprofessional care teams have been published by P. Pronovost?
  - What factors affect the progression of labour?
  - Who are the leading authors publishing about LBK1/STK11 AND AMPK?
  - What is the prevalence of TB in Canada?
  - What are some seminal articles about the input output throughput model?
  - Can you find the new lipid guidelines that refer to creatine kinase?
Publication Support

- Citation Management Software
- Finding Impact Factors (Web of Science)
- Suggesting journals for submission based on topic search
- Informal assistance with copyright issues and citation style

Current Awareness

- Assisting clients with topic based searches for regular updates
- Setting up e-TOCs and RSS alerts
- Directing clients to pre-appraised filter services (BMJ Evidence Updates, McMasterPLUS etc)

“It has been estimated that, to remain up to date in a medical specialty, a clinician would need to read for 3h 19 min per day 7 days a week.”

(Pedersen & Moller, 2001)
Doc Delivery/ILL

- Attempt to educate users to be self-sufficient
  - Classes on article retrieval through LHSC
  - Western affiliates have access to Western Libraries
- Document delivery done to assist busy clients (and their secretaries...)
- Interlibrary Loan is free of charge
- Online article request form for convenience

Online Submission Form
Consortia/WOHKN

- Simplify vendor negotiation
- Buying power for e-resources
- Coordination with Western to avoid resource duplication
- Coordination of e-books and e-journals to accommodate shared IP address with St. Joseph’s Health Care
- Access for remote area hospitals
- Accommodating staff who are NOT Western Affiliates
Journals Facts and Stats

- Titles in print ≈ 10
- Titles online ≈ 400

Issues:
- Embargoed titles
- Package deals
- One-off core titles
- Budgetary issues
- Usage statistics

Top Medical Journals
- British Medical Journal (BMJ)
- Annals of Internal Medicine
- Lancet
- New England Journal of Medicine (NEJM)
- Canadian Medical Association Journal (CMAJ)

E-Books facts and Stats

- 106 Titles
- Hosted/Linked through:
  - Stat!Ref
  - Access Medicine (McGraw Hill)
  - Access Surgery (McGraw Hill)
  - Books@OVID
  - Business Book Summaries
  - NCBI Bookshelf
  - Psychiatry Online

Issues
- Promotion
- Client Preferences
- Duplication
- Shared IP address
Books Facts and Stats

Total # of Print books
- UH – 1000
- VH – 968
- CH – 504
- LRCP – 858

Issues
- Serving all professional groups
- Resource spread across sites
- Doing more with less

Key Databases & Point of Care Tools

- Medline (OVID)
- PubMed (Free)
- Cochrane Library – EBM Reviews (OVID)
- CINAHL
- Health Business Elite
- PsycINFO
- Natural Medicines Comprehensive Database
- PyscARTICLES (APA PsycNet)

- UpToDate
- MicroMedex
- E–CPS, E–Therapeutics
Benefits and Challenges and Essential Skills

Benefits and Challenges
Hard and Soft Skills
Job Posting Comparison

Benefits and Challenges

- Collaboration and Teamwork
- Relationships with Clients
- Space
- Time Management
- Budgetary Issues
- Justification and Advocacy
- Professional Development
Essential Skills

Previous Job Posting:

- Advanced excellence in literature searching
- Advanced technical ability in using various health sciences database interfaces
- Skilled in the critical appraisal
- Proficient in applying and teaching evidence-based clinical practice
- Demonstrated success in consultation, coaching and knowledge transfer
- Proficient in the design, delivery and evaluation of various education/instruction approaches for both individual and group contexts
- Advanced interpersonal, communication (both written and oral) and relationship building skills
- Advanced time management, organization skills
- Demonstrated ability in problem solving and decision making

Thank You!

Questions?

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References


